



Your source for Hizentra support services

A photograph of a man and a woman in a modern kitchen. The woman is wearing a red long-sleeved shirt and the man is wearing a blue long-sleeved shirt. They are both smiling and looking at a cutting board with green vegetables. There are three callout boxes: one showing a Hizentra syringe and vial, one with the text "My Life, My Way With Hizentra", and one with a list of support services.

My Life,
My Way
With
Hizentra

Discover all the resources available to you:

- Insurance investigation and Copay support
- Starting out with a Free Trial
- Continuing treatment during an insurance coverage lapse and much more!

CSL Behring

Please see full Important Safety Information on pages 10–11 and accompanying full prescribing information for Hizentra, including boxed warning and patient product information, in pocket.

Hizentra[®]
Immune Globulin Subcutaneous
(Human) **20% Liquid**



From initial insurance investigation and infusion training to just providing someone to talk to, Hizentra Connect gathers many Ig resources under one roof.

Our goal is to make it easy to get the guidance and support you need with a single phone call.

Call and Sign Up Today!
Get the guidance and support you need.

Call Hizentra Connect at 1-877-355-4447
Mon–Fri, 8 AM–8 PM ET.

See what Hizentra Connect has to offer



Continued treatment after insurance loss

Eligible patients can continue their treatment even with a lapse in health insurance.*



Copay Support Program

Helps eligible people with commercial insurance by assisting with out-of-pocket expenses for Hizentra. Most people with commercial insurance pay \$0 out-of-pocket.†



Free Trial

If you and your doctor have decided you're ready to try Hizentra, you may be able to get a 1-month supply of Hizentra, infusion equipment, and nurse training for free.



Voice2Voice®

Connect by phone with someone who can share their story and experience with Hizentra.‡



Patient Assistance Program

Helps qualified uninsured or underinsured people get the treatment they need.

*Enrollment is required. Subject to terms and conditions. For the Assurance program, visit cslbehringassurance.com.

†Subject to terms and conditions of the Copay Support Program available at cslbehring.com/patients/support-and-assistance.

‡Voice2Voice advocates are not healthcare professionals or medical experts. For medical questions, please contact your physician.

Voice2Voice advocates are compensated by CSL Behring LLC for their time and/or expenses.

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Continued Treatment

Here to help patients after insurance loss

I'm changing my job and there's a delay in my new health insurance plan. How do I keep getting my treatment?

I lost my insurance status as a dependent. Now what?

What it is

This program can help eligible patients continue to receive treatment even if they experience a lapse in third-party private health insurance.

Easy to use

- After enrollment, automatically earn a point for every consecutive month you use Hizentra
- Hizentra Connect will track your point total as you go
- If you experience a lapse in your insurance, simply contact a Hizentra Connect Coordinator, who will send you a month's supply for every 3 points you have accumulated*

Easy to enroll

- Enrollment is free
- Simply contact your Hizentra Connect Coordinator

*Enrollment is required. Subject to terms and conditions. For the Assurance program, visit [cslbehringassurance.com](https://www.cslbehringassurance.com).

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Copay Support Program

Help with out-of-pocket costs

Most people on Hizentra with commercial insurance pay \$0 out-of-pocket

How can I reduce my out-of-pocket payments?

What can I do to make my treatment more affordable?

What it is

The Copay support program helps eligible people with commercial insurance by assisting with out-of-pocket expenses for Hizentra.†

Easy to enroll

If you're interested in receiving Hizentra Copay support, just call Hizentra Connect and ask.

- Automatic renewal each year
- For more information and terms and conditions, call Hizentra Connect or visit [Hizentra.com](https://www.Hizentra.com)

†Subject to terms and conditions of the Copay Support Program available at [cslbehring.com/patients/support-and-assistance](https://www.cslbehring.com/patients/support-and-assistance).

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Free Trial

Here to help you determine whether
Hizentra is right for you

My doctor taught me how to self-infuse,
but I'm just not fully comfortable doing
it on my own yet. Can anyone help?

My doctor and I think Hizentra is a good
option for me. How do I get started?

What it is

If you and your doctor have decided you're ready to try Hizentra, you may be able to get a 1-month supply of medicine, infusion equipment, and in-home or virtual training one-on-one with a nurse for free.

Easy to enroll

Your doctor will request a Free Trial for you, after which you will receive phone calls from:

- A Hizentra Connect representative, who will help coordinate your Free Trial request
- A specialty pharmacy, which will ship your Free Trial and supplies
- A trained nurse who will teach you how to self-infuse, by either coming to your home or doctor's office, or by conducting a virtual training

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What the Free Trial program can provide



1 month free

A 1-month supply of Hizentra



Free supplies

Infusion supplies like tubing, needles, and a pump



Free home training

At-home visits by a trained nurse who
will teach you how to infuse Hizentra

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Voice2Voice® Patient Advocacy Program

Connect with real patients

How can I share my Hizentra experience with others?

Is there someone who I can just talk to?

What it is

With Voice2Voice, you're not alone. This unique program from CSL Behring connects you live over the phone with another member of the community who can share their personal story of what it's like to live with their condition and experience Hizentra therapy.*

Easy to use

Just call Hizentra Connect or go to [Hizentra.com](https://www.hizentra.com) to learn more.

*Voice2Voice advocates are not healthcare professionals or medical experts. For medical questions, please contact your physician.
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Patient Assistance Program

Help getting the treatment you need

I have no insurance.
How can I afford treatment?

What do I do if I'm not sure my insurance will cover Hizentra treatment?

What it is

The Patient Assistance Program provides medically necessary therapies to qualified patients who are uninsured or underinsured.†

- Qualified patients may receive up to a 3-month supply of their Ig product
- At the end of the 3 months, the patient's eligibility is reevaluated for continued participation in the program, if needed
- Emergency needs are addressed under a separate process when a call is received within 24 hours of the emergency

Easy to use

Just call Hizentra Connect to learn more.

†Other terms and conditions may apply. Call Hizentra Connect to learn more.

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Important Safety Information

Hizentra is a prescription medicine used to treat:

- Primary immune deficiency (PI) in patients 2 years and older
- Chronic inflammatory demyelinating polyneuropathy (CIDP) in adults

WARNING: Thrombosis (blood clots) can occur with immune globulin products, including Hizentra. Risk factors can include: advanced age, prolonged immobilization, a history of blood clotting or hyperviscosity (blood thickness), use of estrogens, installed vascular catheters, and cardiovascular risk factors.

If you are at high risk of blood clots, your doctor will prescribe Hizentra at the minimum dose and infusion rate practicable and will monitor for signs of clotting events and hyperviscosity. Always drink sufficient fluids before infusing Hizentra.

See your doctor for a full explanation, and the full prescribing information for complete boxed warning.

Treatment with Hizentra might not be possible if your doctor determines you have hyperprolinemia (too much proline in the blood), or are IgA-deficient with antibodies to IgA and a history of hypersensitivity. Tell your doctor if you have previously had a severe allergic reaction (including anaphylaxis) to the administration of human immune globulin. Tell your doctor right away or go to the emergency room if you have hives, trouble breathing, wheezing, dizziness, or fainting. These could be signs of a bad allergic reaction.

Inform your doctor of any medications you are taking, as well as any medical conditions you may have had, especially if you have a history of diseases related to the heart or blood vessels, or have been immobile for some time. Inform your physician if you are pregnant or nursing, or plan to become pregnant.

Infuse Hizentra under your skin *only*; do not inject into a blood vessel. Self-administer Hizentra only after having been taught to do so by your doctor or other healthcare professional, and having received dosing instructions for treating your condition.

Immediately report to your physician any of the following symptoms, which could be signs of serious adverse reactions to Hizentra:

- Reduced urination, sudden weight gain, or swelling in your legs (possible signs of a kidney problem).
- Pain and/or swelling or discoloration of an arm or leg, unexplained shortness of breath, chest pain or discomfort that worsens on deep breathing, unexplained rapid pulse, or numbness/weakness on one side of the body (possible signs of a blood clot).
- Bad headache with nausea; vomiting; stiff neck; fever; and sensitivity to light (possible signs of meningitis).
- Brown or red urine; rapid heart rate; yellowing of the skin or eyes; chest pains or breathing trouble; fever over 100°F (possible symptoms of other conditions that require prompt treatment).

Hizentra is made from human blood. The risk of transmission of infectious agents, including viruses and, theoretically, the Creutzfeldt-Jakob disease (CJD) agent and its variant (vCJD), cannot be completely eliminated.

The most common side effects in the clinical trials for Hizentra include redness, swelling, itching, and/or bruising at the infusion site; headache; chest, joint or back pain; diarrhea; tiredness; cough; rash; itching; fever, nausea, and vomiting. These are not the only side effects possible. Tell your doctor about any side effect that bothers you or does not go away.

Before receiving any vaccine, tell immunizing physician if you have had recent therapy with Hizentra, as effectiveness of the vaccine could be compromised.

Please see full prescribing information for Hizentra, including boxed warning and the patient product information.

You are encouraged to report negative side effects of prescription drugs to the FDA. Visit www.fda.gov/medwatch, or call 1-800-FDA-1088.

You can also report side effects to CSL Behring's Pharmacovigilance Department at 1-866-915-6958.

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Patient support services to help you
throughout your journey

Hizentra Connect is a resource center for people who depend on Hizentra therapy. It gathers many resources under one roof, making it easy to get the guidance and support you need with a single phone call.

Discover all the Hizentra Connect resources available:

- Insurance investigation and Copay assistance
- Try Hizentra with a Free Trial
- Continuing treatment during an insurance coverage lapse and much more!

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Why choose CSL Behring and Hizentra Connect?

CSL Behring has developed Ig therapies for over 50 years. As a leader in the Ig community, we take our responsibility seriously. That's why we are committed to supporting you with unmatched service at every stage of your treatment. Call Hizentra Connect today to see how we can help you.

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Hizentra Connect[™] is a service mark of CSL Behring LLC.

Voice2Voice[®] is a registered trademark of CSL Behring GmbH.

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